

U-LEAD WITH EUROPE

IMPROVING THE DELIVERY OF ADMINISTRATIVE SERVICES IN UKRAINE COMPONENT 2



ACTIVITIES IN COMPONENT 2:

-  INSTITUTIONAL SUPPORT
-  REFURBISHMENT AND EQUIPMENT
-  TRAINING
-  AWARENESS RAISING AND CITIZEN PARTICIPATION
-  SOFTWARE TECHNOLOGIES

26 AMALGAMATED COMMUNITIES

WERE SELECTED AS PILOT PARTNERS FOR THE INCEPTION PHASE IN 2017

The first seven communities are preparing to receive visitors to their ASC

As of 1 August 2017, seven amalgamated communities in five *Oblasts* (Regions) of Ukraine received furniture and equipment for their respective Administrative Service Centres, including:

- Hostomelska ATC (Kyiv Oblast)
- Kalytianska ATC (Kyiv Oblast)
- Kiptivska ATC (Chernihiv Oblast)
- Mokrokalyhirska ATC (Cherkasy Oblast)
- Novostrilyshchanska ATC (Lviv Oblast)
- Yerkivska ATC (Cherkasy Oblast)
- Tiachivska ATC (Zakarpattia Oblast).

Over the period of a few months, 16 amalgamated communities taking part in the U-LEAD Programme will receive technical assistance as it was planned. In those communities, the repair and finishing work pertinent for setting up or improving of the Administrative Service Centres will also commence.

In addition, the works on setting up a queue management system in ASC are carried out in five communities. Such option will be available for the residents of Novoushytska, Polonska, Tiachivska, Hlobynska, and Starosyniavska ATCs.

Please find more information on (Ukrainian): <http://bit.ly/2wh0AOg>

Energy efficient ASC will appear in Ukraine

Energy efficient technologies used in the construction of the ASC buildings in Mykolaivska and Polonska amalgamated communities will save approximately 30% of the energy required for the operation of the ASC already within five years.

Thus, there will be thermal pumps operating in the ASCs, which are capable of heating and cooling premises, as well as supply hot water thereto.



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In particular, in Sweden, more than 50% of buildings are heated using heat pumps. According to forecasts of the International Energy Agency (IEA), the use of thermal pumps will reach 75% in the developed countries in 2020. In Sweden, more than 50% of buildings are heated using thermal pumps.

Moreover, in these ASC, it is planned to install the heat recovery system. The technology is based on the principle of re-use of spent air for heating the fresh incoming air. This technology is widely used in energy efficient buildings and allows to decrease the consumption of energy for heating to a significant degree.

It is for the first time in Ukraine that such modern approaches are applied to the construction of the ASC in newly amalgamated communities.

Please find more information on (Ukrainian): <http://bit.ly/2uQQFRV>

Joint municipal-district ASC will be set up in Kalynivska community

On 25 July, the working group held its meeting to deal with the matters pertinent for setting up of the Kalynivskiy Municipal-District ASC on the basis of the already operating administrative service centre of the District State Administration. Chairman of the District Council Vasyl Polishchuk, Head of the District State Administration Volodymyr Havryliuk, Kalynivka City Mayor Anatolii Shamaliuk and representative of the U-LEAD Programme Petro Makarenko took part in the meeting of the working group.

The Chairman of the District Council and the Head of the District State Administration made a decision on extending the coverage of the joint ASC with the purpose of organising the provision of services to the residents of the District and the amalgamated community in a proper manner. City Mayor Anatolii Shamaliuk assumed the obligation to form a proper structure and establish a professional team who will work in the Municipal/District ASC, as well as expressed his readiness to cover a part of maintenance costs with respect to the Centre.

There is a determined, dynamic and, what is more important, concerted effort ahead, for the benefit of the residents of community and the District.

Please find more information on (Ukrainian): <http://bit.ly/2ePFCTx>

Communities taking part in the U-LEAD Programme Component 2, signed memoranda on cooperation with local authorities and local self-government bodies

Communities taking part in the U-LEAD Programme Component 2, Inception Phase, are actively working on the establishment of efficient and transparent mechanisms for providing access to administrative services to the citizens.

Representatives of communities are continuously making efforts to establish partnership arrangements with the governmental authorities and local self-government bodies. In particular, with local departments of the Pension Fund, the State Ecological Cadastral Register, the Migration Service, and others. Starosyniavska, Kochubeivska, Polonska, and Chemerovetska ATCs have already signed the Memoranda on Cooperation. All participants of the Programme are planning to sign them by the end of the year.

Representatives of the U-LEAD Programme believe that such cooperation means the making of one more step on the way of reforming the bureaucratic apparatus into a service institution oriented on the needs of the residents.

Please find more information on (Ukrainian): <http://bit.ly/2veiYKY>



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Support to secure data exchange solution by European Union and its member states Sweden and Estonia

The e-Governance Academy of Estonia conducted a public procurement as a part of EGOV4UKRAINE project of the Ukrainian U-LEAD Administrative Reform Support Programme, Component 2. As a result, the consortium of Estonian-Ukrainian companies Cybernetica AS and Soft Xpansion Ukraine will create an inter-institutional secure data exchange solution for Ukraine.

The data exchange solution will grant state authorities and service centres access to the information contained in national registers and thereby will enable fast and high-quality provision of public services. The data exchange solution will be implemented by the end of 2017.

The data exchange solution Unified eXchange Platform to be implemented in Ukraine is an improvement of the X-Road solution that has been used in Estonia since 2001 and has so far operated without any interruptions. The same solution is used in Finland, Namibia and Haiti.

The EGOV4UKRAINE Project is implemented within the framework of Component 2 of the U-LEAD Programme and is aimed at the development of public e-services in Ukraine.

Please find more information on (Ukrainian): <http://bit.ly/2u5KCoN>

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